NC DMV Driver’s Help Information
(Revised September 2015)

Special Off Line Search (NC Drivers License Information)
Access to NC DMV Images
Driver License Endorsement Types
Driver License Restriction Codes
Driver License Classifications
Driver License Classification Groups
Driver License Types
Driver License Status Types
Driver License – Other Fields
Radio Broadcasts of Driver History Information
DMV Customer Merged Records

Special Off Line Search (NC Drivers License Information)

For special requests that involve an Off Line Search for information from the DMV Drivers License computer system, you must submit your request in writing to the DMV Drivers License Section. Written documentation is required for all requests to retrieve data from DMV computer systems. Documentation may be in the form of a fax or letter.

Partial registration inquiries may be performed in CJLEADS

Mailing Address Contact Number Fax Number Email

DMV-Driver’s License Section (919) 861-3143 (919)733-2314 idfraudlab@ncdot.gov
1100 New Bern Ave
Raleigh, NC 27697

You may call the Drivers License Section prior to sending your faxed request if you need assistance. The information below is required for all requests.
1) Specific information being requested.
2) Time frame of search to include, date(s), start time and end time.
3) Type of investigation or purpose for which the information will be used and additional comments.
4) The complete name and mailing address, telephone number and FAX number of the person making the request.

Approximate turn around time for a special request should be three (3) days. Your request will be sent by FAX transmission if at all possible. Requests that contain a high volume of printouts will be mailed or may be picked-up by your agency. High volume request may not meet the normal turn around time of 3 days. Agencies will be notified of all negative and positive responses.
Access to NC DMV Images

DMV images are available via a standard DCI Driver’s License Inquiry by placing a Y in the image field. This feature is available for Omnixx and most Mobile users. For specifics regarding mobile access to images, please visit Omnixx Links, IT Assistance, Mobile DMV Image Access.

Driver License Endorsement Types

Endorsement Codes:
H Hazard Endorsement
N Tank Endorsement
T Twin Endorsement
X Hazard and Tank
M Motorcycle Endorsement
P Passenger Endorsement
S School Bus

Driver License Restriction Codes

Indicates restrictions on the customer’s driver license. Up to four restrictions can appear on a driver license. Types:
E No Manual Transmission CMV
L No Air Brakes
O No Tractor - Trailer
S School Bus Only
Z No Full Air Brakes
0 None
1 Corrective Lenses
2 45 MHP/No Interstate
3 Daylight Driving Only
4 NC Intrastate Only
5 Wrecker Only
6 Mobile Home Transport Only
7 Outside Mirrors
8 No Tractor-trailer
9 Other – as indicated on license
10 Accompanied By Class Driver
11 Accompanied By Parent
12 Drive 6AM To 8PM Only
13 Auto Transmission
14 Passenger Class B & C Only
15 Passenger Class C Only
16 Grad Lic Level 1 Restriction
17 Grad Lic Level 2 Restriction
18 No Passenger
20 BAC .04 and Ignition Interlock Restr
21 BAC .00 and Restriction
22 BAC .00 and Ignition Interlock Restr
51 Wheel Knob
52 Power Steering
53 Seat Cushion - Inches
54 Outside Review Mirrors
55 Power Brakes
56 Raised Seat
57 Foot Control Exten
58 Full Hand Controls
59 Left Foot Pedal
60 Pedal Extensions
61 Booster Brakes
62 Cond Rest/Ign Intrlk
63 Class C Only
66 ___ Mile Rad of Home
67 To/From Work
68 To/Fr Work as Req. Job
69 On Interstate Driving
70 To/Fr Church/Store/Dr
71 Lic Dr Acc Over ___ Mi
72 No Beltline Driving
73 Drv W/# ______
76 No Weekend Driving
77 To/Fr Wk Wkdays Only
78 No Drv 10PM to 6AM
To view the NC DMV's Web page that identifies the classification types, visit http://www.ncdot.org/dmv/driver_services/drivershandbook/chapter1/typesLicenses.html

CLASS "A" CLASSIFIED
Class "A" classified is a combination of motor vehicles that meets either of the following descriptions:
1) Has a combined GVWR of at least 26,001 pounds and includes as part of the combination a towed unit that has a GVWR of at least 10,001 pounds.
2) Has a combined GVWR of less than 26,001 pounds and includes as part of the combination a towed unit that has a GVWR of at least 10,001 pounds.

CLASS "B" CLASSIFIED
Class "B" classified is any of the following:
1) A single motor vehicle that has a GVWR of at least 26,001 pounds.
2) A combination of motor vehicles that includes as part of the combination a towing unit that has a GVWR of at least 26,001 pounds and a towed unit that has a GVWR of less than 10,001 pounds.

CLASS "C" CLASSIFIED
A Class "C" classified license is needed to drive any vehicle or combination of vehicles that are exempt from commercial "A" or "B" licenses. Also, any vehicle or combination of vehicles which are exempt from "A" or "B" classified.

CLASS "A" CDL
Class "A" needed to drive any combination of vehicles with a gross vehicle weight rating of 26,001 pounds or more provided the GVWR of the vehicle(s) being towed are in excess of 10,000 pounds. Class "A" license entitles the licensee to operate Class "B" and "C" vehicles.

CLASS "B" CDL
Class "B" commercial needed to drive a single vehicle with a GVWR in excess of 26,000 pounds or any such vehicle towing a vehicle not in excess of 10,000 pounds. Class "B" license also entitles the licensee to operate Class "C" vehicles.

CLASS "C" CDL
A Class "C" commercial is needed to drive any vehicle or combination of vehicles not included in Class "A" or "B" commercial. However, vehicle or combination of vehicles must meet either of the following descriptions:
1) Is designed to transport sixteen (16) or more passengers, including the driver.
2) Is transporting hazardous materials and is required to be placarded.
**Driver License Classification Groups**

Classification Group Codes:
- Blank Normal license group
- I ID group
- M Motorcycle group only
- P Learner’s Permit, Limited Permit group
- T Temporary Permit group
- 1 Graduated License Level 1
- 2 Graduated License Level 2
- 3 Graduated License Level 3

**Driver License Types**

License Type Codes:
- D Duplicate license
- O Original License
- R Renewal License

**Driver License Status Types**

Status Types:
- **ACTIVE** Customer holds a valid, current license.
- **APPLICATION** Customer has started an application, but has not completed all the requirements for license or permit.
- **CANCELED** Driving privilege has been canceled indefinitely until outstanding requirements are satisfied (i.e. restoration fee paid, service fee paid, correct information given, etc.).
- **DECEASED** Customer has died.
- **DENIED** The application for a CDL license was received but issuance was denied because the customer was ineligible.
- **ELIG FOR REINSTATE** Customer is entitled for reinstatement of his/her driving privilege. The driver is currently not suspended, revoked, or canceled but does not hold a valid, current license.
- **EXPIRED** The license has expired.
- **INACTIVE** If a driver previously held a classified license and now holds a valid, current CDL license, then the driver's classified license has a status of INACTIVE.
- **MED CANCELLATION** Driving privilege is canceled indefinitely for medical reasons.
- **SUSPENDED** Driving privilege suspended (revoked) for a specific time required by law.
- **VOL SURREN** The driver voluntarily surrendered his/her license on the date indicated.
- **90 DAY RENEW DENIED** The driver did not comply with the court's orders within 90 days. Driving privilege is not suspended, canceled or revoked but the driver cannot renew his license until compliance is made. If further explanation of a Driver’s Record is needed, call DMV 1-800-DMV-2004.
Driver License – Other Fields

Field Name Description
Address Residence address if known, otherwise, the mailing address
CDL N indicates customer’s current license is not a Commercial Driver License
Y indicates customer’s current license is a Commercial Driver License
City City where the customer’s address is located
Cond Restr N indicates the customer does not have a conditional restoration
Y indicates the customer has a conditional restoration
Conv/End Date Conviction end date, or the end date of a suspension, conviction, cancellation, or disqualification
Disqualified Only Y in this field indicates the customer is disqualified from having a Commercial Driver License
DOB Customer’s date of birth
Expire Date Date the customer’s ID, license, or permit expires. Two digits for the month, two digits for the day, and four digits for the year
Eyes Customer’s eye color
Hair Customer’s hair color
Height-Ft/In Customer’s height in feet and inches
Issue Date Date the customer’s ID, license, or permit was issued
Lic No Driver License Number which identifies the customer
Lnd Priv N indicates the customer does not have Limited Privilege
Y indicates the customer has Limited Privilege
Name Customer’s last name, first name, middle name, and suffix (if applicable)
Nature Of Record Description of an event, or a description of an action taken as a result of an event
Occur/Beg Date Date an event took place, or the beginning date of a suspension, cancellation, disqualification, or probation
Orig Issue Date the customer was first issued a license or permit
Probation N indicates the customer is not on probation
Y indicates the customer is on probation
Sex Customer’s sex
State Two letter code for the state of the address
Total Points Total amount of active points on a customer’s driver’s license
Zip Zip code for the address

Radio Broadcasts of Driver History Information

DCI's legal counsel with the NC Attorney General’s Office has advised that a radio broadcast of driver’s history information is not recommended because of the ease by which radio broadcast information may be intercepted by unauthorized entities. It is recommended that radio broadcasts of driver’s history information be limited to the items set forth herein: general statements such as "license status," "prior/no convictions," "the number of convictions," or any information to warn an officer of a dangerous individual.
To provide further necessary information to an officer regarding the details of a driver's history, it is recommended that signal or ten codes be established, such as Signal 13 to identify a suspension for DWI
and/or signal 14 for a suspension other than DWI. The information may also be relayed to the officer in person or via telephone. (By telephone provided the officer's identity is verified.)

In a recent case, an officer was only informed, by radio, that a subject’s driver’s license was suspended. The reason for the suspension was not part of the radio broadcast. The suspension reason was due to "Failure to Appear", and the officer, when discovering this later, advised his dispatch that if he had known the reason, he would have arrested the driver, in lieu of only issuing a citation.

**DMV Customer Merged Records**

The North Carolina Driver Issuance Section has implemented a “Customer Merged Program” which combines known multiple driver issuance records of the same individual to one “primary record”. The DMV program has divided these customer mergers into two categories: 1) “Alias Combined” which means the combined records are known to be fraudulent by intent, and 2) “Case Combined” which are identified as records being issued in error.

DMV and DCI have developed a special Driver Issuance response to display alias names and customer numbers if the customer number used in the inquiry is associated with a customer-merged record. It does not matter if the number used in the inquiry is the primary or one of the secondary numbers. You will still receive the primary driver issuance record with a listing of any associated names and numbers previously issued to that person. The response will indicate if the hit was based on an “alias” or “case combined” customer number. DMV has advised an inquiry by name (primary or secondary) will not link to any “alias” or “case combined” records. Only inquiries using a customer number will provide the customer merged information.

**IMPORTANT INFORMATION TO REMEMBER:** The automatic wanted person inquiry searches are made with the Name, DOB, and Customer Number obtained from the Driver Issuance response. Therefore, if you inquire by a customer number that happened to be one of the secondary (alias or case combined) numbers, the QW search will NOT be made with the name and number you used in the inquiry. It will be made using the primary identifiers in the driver issuance response. In order to assure you do a thorough wanted person search for the officer’s safety, the operator should perform additional QW inquiries on the additional names, DOB’s and customer numbers provided in the response. This is especially important with “alias merged records” since they are known to be fraudulent and previous warrants could have been issued with the alias information.